

HIFIS	
Service provider	Service Portfolio Manager
<p>New service should be offered via Helmholtz Cloud</p> <p>New service required in Helmholtz Cloud/"&lt;Somebody&gt; asked to have a service integrated into Helmholtz Cloud"</p> <p>Fill out Application Form for new services</p> <p>Automatic mail to confirm successful application</p> <p>Criteria: failure Documentation</p> <p>Feedback on service application (adaptation of application required)</p> <p>Decide whether to adapt or withdraw the application</p> <p>Adapt</p> <p>Adapt application and apply again</p> <p>Withdraw</p> <p>Inform HIFIS about application withdrawal</p> <p>Fill out Service Canvas incl. general usage conditions for service, valid for all Helmholtz centres (service description)</p> <p>Send Service Canvas to Service Portfolio Manager</p> <p>Check organisational part of service information</p> <p>Ask service provider to give necessary information/ modify Service Canvas</p> <p>Ask Service Integration Manager to check technical part of service information</p> <p>Check technical part of service information</p> <p>Ask service provider to give necessary information/ modify Service Canvas</p> <p>Service Integration Process</p> <p>Inform service provider that Onboarding process is completed</p> <p>Announce the availability of a new service</p> <p>Feedback: Service Onboarding process is completed</p>	<p>Check whether service fulfills Exclusion criteria</p> <p>Document the criteria the service fails to fulfill</p> <p>Give feedback to the service provider and offer chance to adapt application</p> <p>Put the service to the Service Pipeline</p> <p>Ask service provider to fill out Service Canvas</p> <p>Completed Application</p> <p>Information about application withdrawal</p> <p>Completed Service Canvas</p> <p>Service Integration Manager</p> <p>Plony</p> <p>Status: Application in Draft</p> <p>Status: Application received</p> <p>Status: Service Planned</p> <p>Status: Application in Draft</p> <p>Status: Application withdrawn</p> <p>Status: Service Information in Draft</p> <p>Status: Service Information Received</p> <p>Status: Service Information Checked</p> <p>Status: Ready for Integration</p> <p>Status: Integration planned</p> <p>Status: Integration in progress</p> <p>Status: Integration completed</p> <p>Status: Online/ Available</p> <p>Further Status' after Onboarding Process: Not available</p> <p>Full Capacity reached</p> <p>Discontinued</p> <p>Retired</p>