

Service information for Helmholtz Cloud services, collected during Onboarding process
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Blue filled fields: dependent fields, only shown if defined answer possibilities are chosen in other fields

Authorization/access rights:

Authorization/access rights:	WRITE
READ:	
- during Onboarding, Service Owner (from Service Provider side) and Service Portfolio Manager + Service Integration Manager (HFIS side) can read service information (every field)	
- when service is online, every role can read service information (every field)	

Service Provider	Service Owner	Service Owner + Further Admins = Group Service Operation
	Further Admins	
	Service Manager	
	Provider Manager	
HIFIS	Service Portfolio Management	All together: Group HIFIS
	Service Portfolio Management	
	Cloud Portal Management	
	Legal Aspects Management	
	Management	

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WRITE/EDIT: **d** discussion/consulting
x edit
w suggest + request change
y approve change

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Field	Status + Rights per Role																	
	Application in Draft	Service Planned/Service	Service Information in Draft	Integration completed/Discontinued/Application Withdrawn / Service offer withdrawn	Ready for Integration/Integration planned	Integration in Progress	Service Card Review			Available,Online/ Not available/Full Capacity reached			Service Portfolio Management			Role: Service Integration Management		
Sidebar Information	Service Owner Write/Edit	Service Owner Write/Edit	Service Portfolio Management Write/Edit	Service Integration Management Write/Edit	Service Owner Write/Edit	Service Integration Management Write/Edit	Service Owner Write/Edit	Service Manager Write/Edit	Service Portfolio Management Write/Edit	Service Integration Management Write/Edit	Group: HIFIS Write/Edit	Group: Service Operation Write/Edit	Service Manager Write/Edit	Role: Service Integration Management Write/Edit	Role: Service Integration Management Write/Edit	Group: HIFIS Write/Edit	Role: Service Integration Management Write/Edit	Group: HIFIS Write/Edit
Link to Service Login		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
User documentation link		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
Service Provider																		
Committed Provision time		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
Storage of Service Data (Location)		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
User Support Mail (1st Level)		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
<i>Fields that are not displayed but used in background</i>																		
Service Category		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
Research field		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
Keywords/Tags		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
Additional Keywords/Tags		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
Availability Checker		x	x		x	w	y, x	w	w	y, x	w	d	w	w	y, x	w	d	
Service Integration (not public)																		
Service Integration																		
Service Type		x	x		x	w	y, x		x				w	w	y, x	w	d	
Service Production Status		x	x		x	w	y, x		x				w	w	y, x	w		
		x	x		x	w	y, x		x				w	w	y, x	w	d	
Connection with HIFIS Helpdesk		x	x		x	w	y, x		x				w	w	y, x	w	d	
Service Operation KPI		x	x		x	w	y, x		x				w	w	y, x	w	d	
Service Operation KPI – Description		x	x		x	w	y, x		x				w	w	y, x	w	d	
How connected to Helmholtz AAI		x	x		x	w	y, x		x				w	w	y, x	w		
How connected to Helmholtz AAI Description		x	x		x	w	y, x		x				w	w	y, x	w		
VO capability		x	x		x	w	y, x		x				w	w	y, x	w		
VO capability description		x	x		x	w	y, x		x				w	w	y, x	w		
User Deprovisioning mechanism		x	x		x	w	y, x		x				w	w	y, x	w		
User Deprovisioning mechanism description		x	x		x	w	y, x		x				w	w	y, x	w		

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		Service Owner Management	Service Portfolio Management	Service Integration Management	Service Owner	Service Manager	Service Portfolio Management	Service Integration Management	Group: HIFIS	Group: Service Operation	Service Manager	Role: Service Portfolio Management	Role: Service Integration Management	Group: HIFIS		
Organizational information (not public)																
Compliance & Security																
Legal prerequisites		x	x		x	w	y, x		x			w	w	y, x	w	d
Security Incident – additional information receiver		x	x		x	w	y, x		x			w	w	y, x	w	
Communication		x	x		x	w	y, x		x			w	w	y, x	w	d
Communication with HIFIS		x	x		x	w	y, x		x			w	w	y, x	w	d
Communication with HIFIS - mailing list/functional mail address		x	x		x	w	y, x		x			w	w	y, x	w	
Communication with HIFIS - Other		x	x		x	w	y, x		x			w	w	y, x	w	d
Responsibilities																
Service Owner		x	x		x	w	y, x		x			w	w	y, x	w	
Service Manager		x	x		x	w	y, x		x			w	w	y, x	w	
Provider Manager		x	x		x	w	y, x		x			w	w	y, x	w	
Service Quality		x	x		x	w	y, x		x			w	w	y, x	w	
Support in Scientific Process		x	x		x	w	y, x		x			w	w	y, x	w	
Support in Scientific Process - Description		x	x		x	w	y, x		x			w	w	y, x	w	
Resilience/ Off-Site Backup		x	x		x	w	y, x		x			w	w	y, x	w	
Software Updates		x	x		x	w	y, x		x			w	w	y, x	w	
Other		x	x		x	w	y, x		x			w	w	y, x	w	
Additional information		x	x		x	w	y, x		x			w	w	y, x	w	