

## NEW SERVICE APPLICATION

**To save** your application it is only required to fill out the **Service Name field**.  
**To send** in the application later on it is necessary to fill out the **remaining fields** and **pass the validation**.

Your service has specific technical challenges to function as a cloud service? (AAI, authorisation roles, licence limitations...) We, the HIFIS Cloud Team, are ready to help. Contact us at [support@hifis.net](mailto:support@hifis.net).

### Service name

Please indicate the name of the service you would like to offer in Helmholtz Cloud. Feel free to also indicate the software behind the service, if your service name does not imply that (e.g. Service name = nubes, Software behind the service = Nextcloud)

### Software Name

Please indicate which software your service is based on.

### Description

You can use this field to give a description about your service and its functionalities. Please note that this field is limited to 2000 chars (which equals 1 DIN A4 page full of text).

### Service Owner

☐ The contact's email address is **not** their personal one

The person filling out the Service Application is automatically set as Service Owner.

You can enter an alternative mail address (e.g. if a functional mail address should be used for contact) or change the Service Owner at a later point in the Onboarding process.

### Service Provider

Please choose your organization from the given list. If your organization is not in the list, please contact [support@hifis.de](mailto:support@hifis.de).

## EXCLUSION CRITERIA

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### Free Provision Statement

- ☐ no payment
- ☐ no advertisement
- ☐ no further profit gain

The service must be offered in accordance with sales tax law (Umsatzsteuerrecht) and EU state aid law (EU Beihilfenrecht) without the intention of making a profit.

Please state whether your service fulfills the criteria named above.

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### Ensured Support Statement

Select ...



Please state whether you ensure the support for your service. This includes: 1) Prompt handling of service disruptions as well as the correction of errors in the service (or underlying software); and 2) A clear definition of the support interface (end point of support) with the HIFIS Helpdesk interface.

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### Helmholtz ID Statement

Select ...



Please state whether you are willing to use Helmholtz ID for Login (only applicable for services with Login).

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### Service Readiness

Select ...



Please state whether you are getting your service ready to start the service integration process into Helmholtz Cloud within 1 month. Please note: if it takes you longer than 1 month to get your service ready for Helmholtz cloud integration, we kindly ask you to apply later.

[Read more](#)

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